

**REPORT FROM ARPIL, 2017 TO MARCH, 2018**

<b>Sr. No.</b>	<b>Location</b>	<b>IVRS Calls</b>	<b>Direct Calls</b>	<b>TOTAL CALLS</b>
1	Andhra Pradesh	10978	2044	13022
2	Delhi	5692	1247	6939
3	Maharashtra-Goa	9132	3300	12432
4	Madhya Pradesh	17867	2533	20400
5	Odisha	5130	1862	6992
6	West Bengal	13265	4571	17836
	<b>TOTAL</b>	<b>62064</b>	<b>15557</b>	<b>77621</b>