

TOTAL from April 2021 to March 2022

Sr. No.	Location	IVRS Calls	Direct Calls	TOTAL CALLS
1	Andhra Pradesh	2263	482	2745
2	Delhi	2707	4163	6870
3	Maharashtra-Goa	3312	1699	5011
4	Madhya Pradesh	16595	4865	21460
5	Odisha	5677	3037	8714
6	West Bengal	7539	5061	12600
	TOTAL	38093	19307	57400